

WHO TO CALL



Joe's Place Shelter
2822 Tetrault Street, Terrace, BC



911

For crimes in progress, fires, serious accidents and medical emergencies

JOE'S PLACE SHELTER: WHO TO CALL | WHEN TO CALL



POLICE
9-1-1 or
250-638-7400

- ▶ Call **911** if you see a crime or safety risk in progress or **about** to be committed.

- ▶ Call the non-emergency line at **250-638-7400** to report a crime or emergency issue that has already happened (ex. to report a theft).



FIRE
9-1-1 or
250-638-4734

- ▶ Call **911** if you see a fire in progress

- ▶ Call the non-emergency line at **250-638-4734** to report a fire safety concern.



BYLAW
Mon-Fri, 8:30-4:30
250-615-4037

- ▶ Property conditions, graffiti
- ▶ Excessive noise
- ▶ Obstructions on streets/sidewalks
- ▶ Litter/dumping on public spaces

✉ bylaw@terrace.ca



AMBULANCE
Always call **9-1-1**

- ▶ Call **911** for a medical emergency
- ▶ If you see someone who is non-responsive in a park, a road, or public property.

- ▶ Wait for an ambulance and do not move the person.



SHELTER
'Ksan Society
778-634-2454

for immediate concerns

- ▶ If you have concerns about an individual's behaviour, health, safety or welfare on the property
- ▶ Excessive noise on the property
- ▶ Concerns about the state of the property (eg. garbage, needles, or unsafe conditions).