

**Administration Office**

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June 5, 2023

Joe's Place management, staff and clients continue to adjust to the new building and neighbourhood on Tetrault Street. Security measures, monitoring, and shelter rules and guidelines continue to be adjusted so that individuals in need feel comfortable accessing shelter, staff feel safe and able to do their jobs, and neighbours feel that their concerns are being heard and addressed. The Joe's Place management team and 'Ksan Society Administration are in regular communication with neighbouring businesses, residents, City staff and RCMP to collectively address concerns arising around the shelter.

Ksan Society is taking steps to mitigate any disruption within the neighbourhood:

- 24/7 on-site security presence
- Daily in-shelter access to support workers and health services for clients
- Daily sweeps for sharps in adjacent parking lots and alley by Ksan's Harm Reduction Outreach Worker, as well as educating clients on proper disposal practices
- On-site custodian and daily visits from the maintenance crew to clean and maintain the site
- Clients have all-day access to the fenced yard where they can be monitored by staff and can be encouraged to stay off the street. The space is now covered, offering protection from sun and rain, further encouraging clients to use the space.

We will continue to encourage open and constructive conversations with neighbours and partner agencies as we work towards further integrating the shelter into the Southside neighbourhood.